



# **DCM MIDDLE EAST TECHNICAL ASSESSMENT GROUP BRIEFING**

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**Colonel Scott Risser, USA  
Commander  
DCM Middle East**

***DCMDI Commander's Conference  
June 2000***

1101                      Team Leader      GS-13

1910                                      Quality Assurance      GS-12

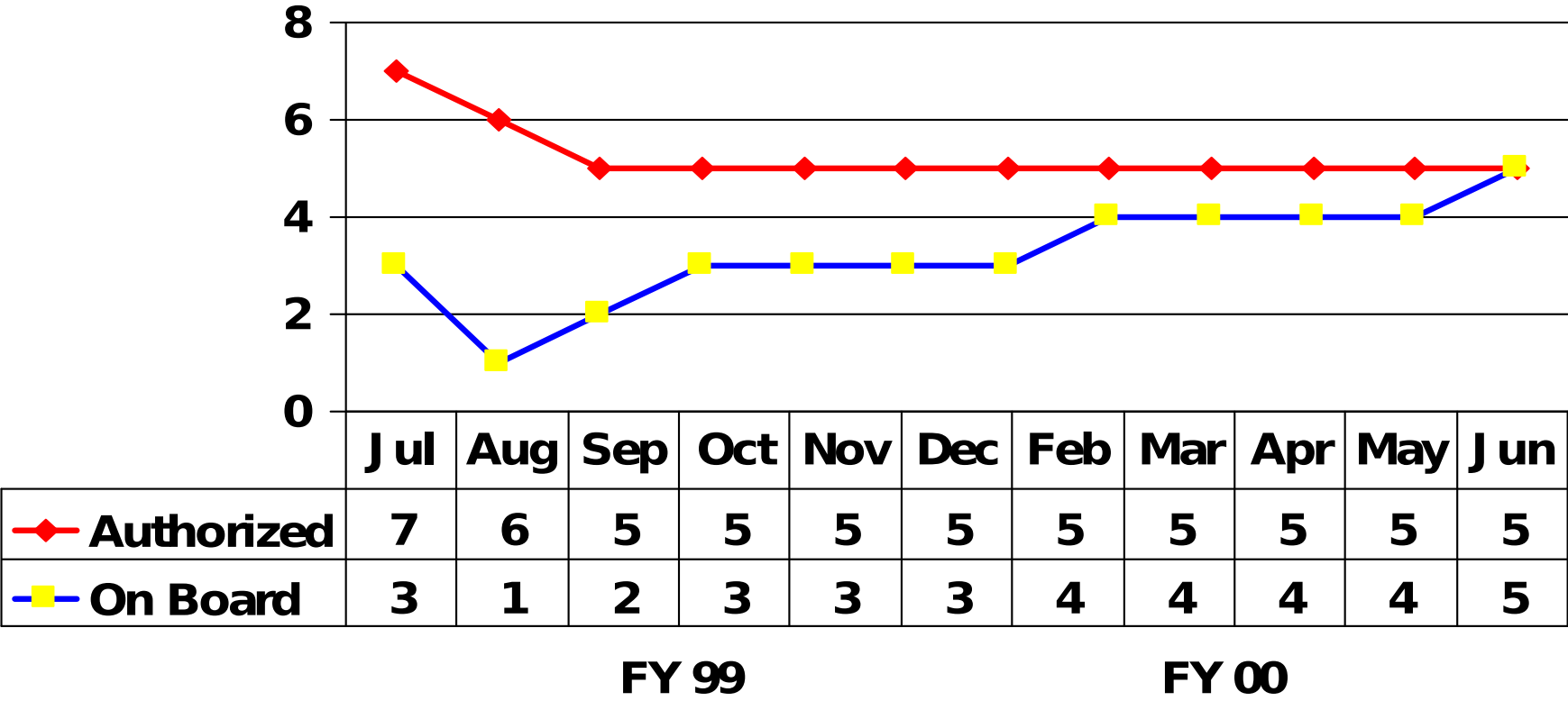
\* 1910 (In-bound)                      Quality Assurance                      GS-12

1102 (Augmenting)      Contract Specialist                      GS-12

1102                      Contract Specialist                      GS-12

\* In-bound will sit on a double-billeted position. First 1910 selectee has been in security adjudication process since Sep 99.

# RESOURCES



# HOW DO THEY DO IT?

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TAKE OWNERSHIP - TAG POCs ID by.....

- Service Sets
- PLAS Categories
- Performance Goals
- Tasking Memorandums
- Automated Information Systems

TAG TEAM .....

- Augment from Ops & Staff
- Borrow from across the Land

RISK-BASED MANAGEMENT .....

1101	Team Leader	GS-13
* 1910	Commodity-specific	GS-12
* 1910	Commodity-specific	GS-12
* 1102	Warrantable	GS-12
* 1102	Warrantable	GS-12

Recommendation                      343                      GS-11

\* Double-Billeted Position & Filled by Open-continuous Announcement

# IAG Matrixed-In Support

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1103		PA (Lead)	GS-12
1103	PA	GS-12	
1102		Pricing	GS-12
018		Safety	GS-13
1101		BPA	GS-13
343		BMA	GS-9

- Continuously Improve Processes
- Perform Risk and Resource Assessments
- Ensure Consistent Application of Policies
- Monitor Actual vs. Planned Performance
- Provide Technical Analysis of CAO Data
- Coordinate Data Calls, Taskings & Inquiries
- Perform/Coordinate Specialized Training

- Resource Assessments
- Unit Self-Assessments (USA)
- Management Control Reviews (MCR)
- Annual Statement of Assurance (ASA)
- Data Integrity & Metrics Compliance
- Augmentation of Operations Teams
- Management of Tasking Memorandums
- Policy Implementation & Interpretation
- IT Systems Deployments & Upgrades



# TAG OPERATIONS PLANS

- DCMC Memo No. 97-26 is our guiding light.....
  - Provides the organizational structure of TAG
  - Defines the mission & functions of TAG
- Clearly establish TAG roles & responsibilities by appointing POCs by Processes, Projects & Policies
- Exec. Council defines CAO Goals & Team Objectives
- Insure CAO goals are executed at the Team Level

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# TAG OPERATIONS PLANS

- Use Proven Resource Assessment Model to insure effective FTE utilization
- Ensure TAG Team understands the entire IMS process and what role they play
- Routine BPA/BMA Metrics & PLAS Analysis help insure targets are met and Unit Costs are in check
- Progress of Performance Goals are monitored & root cause analysis is conducted as necessary
- Assist Teams with Performance Goal Planning

- Risk Assessment Tool is used to determine risk at the process level
- Use Risk-based analysis to conduct MCRs
- Results of MCRs drive SOPs & other process improvements
- Results of all Reviews are used to provide timely Feedback & provide inputs into the USA
- Monthly self-evaluations/sanity checks
- Frequent Meetings w/Ops Teams provides valuable insight into workload

- Short Tour
- Multiple Visitors
- High Turnover Rate
- Time & Distance Factors
- Resource Pool for the M.E.
- Back-to-back System Deployments

# District Questions

1. Overall Effectiveness of TAG?

Limited but expanding effectiveness .....

- IT and resourcing issues impact TAG effectiveness
- Ops and TAG Chiefs mutually supportive of Mission goals

2. How do you ensure/elicit cooperation between operational elements and the Tag?

- Buy-in from Leadership
- Execution through the Executive Council

3. How is the Annual Travel Budget allocated to TAG and how is it used?

Inputs provided to Management and are based on Assessment Schedules, new initiatives, and training requirements

- MCRs performed on High Risk processes throughout the CAO
- Resource Assessment conducted annually to determine FTEs

- Pros for Consolidation
  - One CMO Focus
  - Coordinated Actions and Goals
  - Minimize Possible Conflicting Messages
  - Eliminate Confusion Over Ownership
  - Access to Additional Resources

- Cons against Consolidation
  - TAG Chief Buy-in of IMS
    - Comfort zone driven by experience & background
  - Eliminates and/or complicates direct access to the Commander
  - Potential tug-of-war over priorities & resources
  - Rate of IMS implementation progress at risk

- Cons against Consolidation
  - Possible reluctance/difficulty identifying and shining the light on TAG OFI's & shortcomings
    - Execution of Assessment Process Tools
    - Execution of Resourcing Process